

ABSTRACT

The present invention relates to a vehicle provision support technique for a customer and an object of the present invention is to provide a vehicle provision support method that is capable of improving the environment and vitalizing the used car market. A computer executes a step of presenting a plurality of repair items, a step of accepting selection of repair items of repairs to be performed to the vehicle, a step of outputting to a service center terminal work items needed for the repairs, based on the repair items accepted, a step of presenting information, before outputting the work items, the information as a judgement criterion for determining whether or not to make the repairs, a step of accepting judgement by the customer, and a step of determining whether or not to output the work items needed for the repairs, based on the judgement accepted.